



Oso Electric Equipment Warranty A Limited Warranty

Oso Electric Equipment, LLC ("Oso") warrants that Oso Electric Product listed below (the "Product") is warranted to the original purchaser from an authorized Oso dealer only to be free from defects in materials or workmanship for a two (2) year period ("Warranty Period") from date of purchase. Subject to certain exceptions, Oso will repair the Product, which after examination, is determined by Oso to be defective in material or workmanship. Return of the Product to Oso, freight prepaid and insured is required. A copy of proof of purchase should be included with the returned Product. In the event that a repair is not possible, Oso will replace your product or refund your purchase price, at Oso's election. Customers may choose to purchase a separate service warranty. This Warranty applies to products sold in the United States only.

OTHER THAN AS EXPRESSLY PROVIDED HEREIN FOR THE WARRANTY PERIOD, THE PRODUCTS PROVIDED BY Oso ARE PROVIDED WITH NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT OF ANY INTELLECTUAL PROPERTY OR TRADEMARK RIGHTS; ANY WARRANTY OF AVAILABILITY; AND ANY WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE.

Oso is not liable for indirect, incidental, special, consequential, or punitive damages, or any costs, attorney fees, expenses, losses or delays in connection with the use of the Products, including, but not limited to any claims for lost profits and any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this Warranty.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of this Warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

Oso Products:

- 21-inch Electric Lawnmower
 - Battery
 - Charger

Your Responsibilities

Owners must follow the use and maintenance procedures described in the Operator's Manual located at <https://www.osoelectric.com/support>.

Warranty Instructions

For any warranty claim relating to a defect in materials or workmanship, contact support@osoelectric.com or visit www.osoelectric.com/support.

Exclusions from Coverage

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Components failing due to normal wear such as blades, tires, etc.
- Repairs or attempted repairs by anyone other than Oso
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Repairs or adjustments due to failure to follow the Operator's Manual, including failure to store batteries and/or charger properly
- Rotary mower blade striking an object
- Mower blades and tires
- If a product has been resold, leased or otherwise transferred without our permission in violation of our sale agreement
- Product failures resulting from the use of modified or unapproved accessories or parts
- Not following Oso instructions and/or warnings on battery charger usage